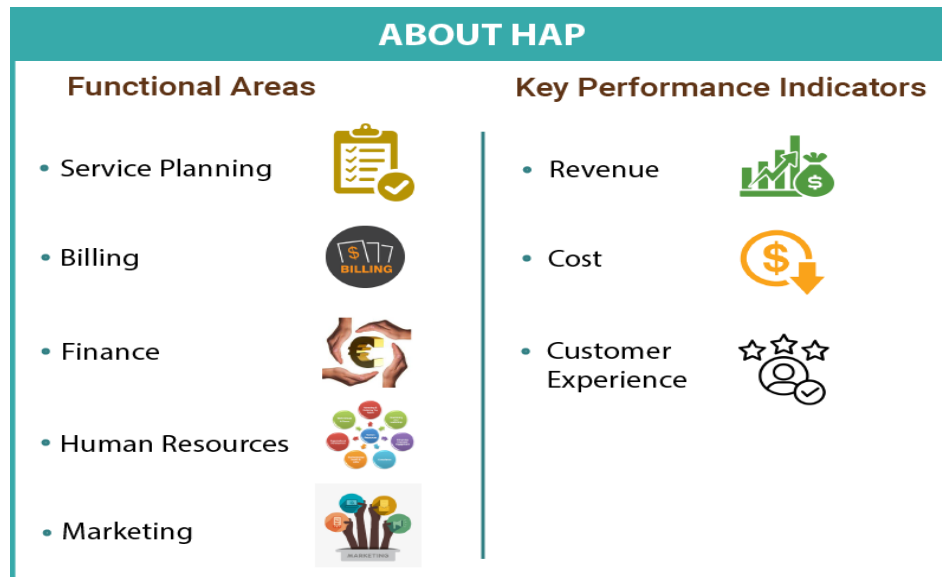


# ABOUT HAP

The mission is to help healthcare organizations to clearly see patients, hospital internal process, employees, stakeholders through data captured in day-to-day operational processes. HAP product is engineered to achieve specific goals in key performance indicating areas, viz-revenue, cost, customer experience.



## HAP Supports Five Functional Areas:

- Service Planning- Reports to aid better patient service. Ex: Average length of report, Bed occupancy report.
- Billing- Reports to aid efficient billing. Ex: Average treatments cost report, Payer mix report.
- Finance- Reports to aid efficient financial planning. Ex: Capital expenditure report, EBITDA margin report.
- Human Resources- Reports to aid efficient human resource management. Ex: Over time cost analysis report, Incident rate report.
- Marketing- Reports to aid efficient marketing planning. Ex: Corporate tie-up's report, Revenue generated report.

These reports enable decision makers to reduced cost, improve revenue and enhance the customer experience